

Business-to-Business Delivery

Proudly Serving Rochester and Western New York



Express Delivery - One Envelope to Truckloads

Fast • Friendly • Dependable

Express Delivery - One Envelope to Truckloads!

Call us at (585) 546 F-A-S-T



Express Delivery - One Envelope to Truckloads!

Getting your shipment to its destination, whether that means across town or across the region, is what we are all about.

No matter what quantity you need to send, Rapid Express will see to it that your packages or freight are delivered quickly, efficiently and at the best price possible.



Fast • Friendly • Dependable

Our customers count on us for the right service at the right price to meet their needs. At Rapid Express we measure our success by the success of our customers.



We offer complete solutions for business-to-business delivery with services that are fast, friendly and dependable. From courier service to trucking, from on-demand to scheduled shipments, to deliveries anytime and anywhere... we deliver!

Services

Our customers count on us for the right service at the right price to meet their needs. From courier service to trucking, from on-demand to scheduled shipments, deliveries anytime and anywhere... we deliver!



Local Courier Service:

- On-demand, daily courier runs
- After-hours service available on request
- Radio dispatched



Local Trucking:

- On-demand, daily trucking runs
- After-hours service available on request
- Radio dispatched



Out-of-Town Service:

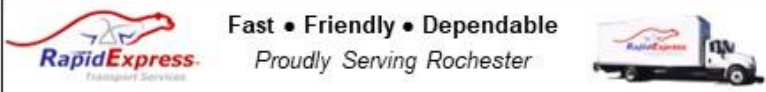
- On-demand or scheduled delivery
- Courier or trucking
- After hours service available on request



Custom Solutions:

- Corporate accounts
- Custom solutions that work for your business
- Put our experience to work for you

Revised: June 4, 2023



Same-Day Express Delivery - One envelope to truckloads



Call us for the best prices, volume discounts, or dispatch at:

(585) 5 4 6 **F-A-S-T**

| Day Service* 8:00am - 5:00pm | Inside Rochester | Outside Rochester |
|---------------------------------|---|---------------------|
| Van Rates | \$18 for one package or \$24 for multiple packages < 200 lbs. | Add \$1.75 per mile |
| Truck Rates | 1 st skid \$30, 2 nd skid \$10, each additional \$8 | Add \$2.50 per mile |

| Nights & Weekends* Outside Day Service Times | Inside Rochester | Outside Rochester |
|---|------------------------|-----------------------|
| Van Rates | 2 times the daily rate | Please call for quote |
| Truck Rates | | |

General Terms and Conditions:

- * Anything weighing 200 lbs. and over: Considered skid price
- * Waiting Time: All deliveries are allowed 15 minutes for loading/unloading
- * Additional Wait Time: Charged \$1.00 per minute
- * Lift Gate Service: \$10.00 minimum
- * Rush deliveries add: \$8.00 for truck, \$4.00 for van, add 10% outside Rochester
- * All deliveries after 3:00pm: Automatically considered late day rush
- * All Inside Deliveries: Additional \$10.00 minimum
- * No Pick-ups:
 - Inside Rochester: Van \$15.00 minimum, truck \$25.00 minimum
 - Outside Rochester: Full Rate
- * Payment due upon receipt
- * A fuel surcharge applies when diesel fuel cost exceeds \$1.50 per gallon. Surcharge rate applied to total invoice = (Present cost of fuel - \$1.50 / 20)
- * Volume discount programs for qualified customers (not receiving special pricing)

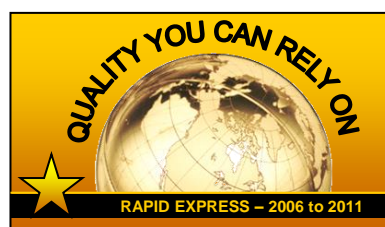
Corporate Accounts

Put our team of experienced professionals to work for you today!



Through our corporate accounts program we can also work together with your company to understand business challenges to design and provide custom business-to-business delivery solutions that help you succeed and grow. At Rapid Express we provide solutions to your business problems by designing solutions to meet the individual needs of your company. Wherever and whenever you need help with your business-to-business delivery we can be of service. Our unique combination of experience and skills make us the ideal choice to solve your business problems. From courier service to trucking, from on-demand service to dedicated fleets, we can help make your delivery systems work the way you and your customers want and need them to work. We have:

- ✓ 52+ years of experience in business-to-business courier and freight transport solutions in western New York.
- ✓ 25+ years of experience in senior management at Fortune 100 companies. We understand business needs.
- ✓ Intimate knowledge of handling of all types of freight. Our team can help you ensure your shipments arrive in their original condition, in the most cost-efficient manner for your business.
- ✓ Flexible accounting systems that can be adapted to your business model. Our goal in a partnership is to provide tailored solutions that work for your business.
- ✓ A very strong focus on our customers needs and relationships. We have organized our business and services in this way and measure our success by the success of our customers.



FULLY INSURED

United States Department of Transportation # 1535617

New York State Department of Transportation # 36976

About Us

The Rapid Express executive management team has more than 52 years of success in both management of transport services in Rochester and senior management in Fortune 100 companies.

Our service offerings include complete on-demand and scheduled services for business-to-business delivery, but we don't stop there. Our experience fuels a very simple business strategy, that a satisfied customer is the best business strategy of all.

"We measure our success by the success of our customers."



Rebecca Roberts
Chief Financial Officer

At Rapid Express, we do measure our success by the success of our customers. Our day-to-day focus to achieve this goal is also simple, to provide these services in a fast, friendly and dependable way to help your business and your customers succeed.

"A satisfied customer is the best business strategy of all."



Shawn Campbell
Chief Operations Officer

Commitment to Community

Our management team also shares the opinion that our lives and success belong to the community. As part of our basic business operating agreement, Rapid Express allocates and donates a portion of all business profit to community and youth development programs. Rapid Express Transport is an active and proud sponsor of the following local organizations.



Contact Information

To schedule a delivery:

Call us at 3 2 7 8
(585) 5 4 6 F-A-S-T

Questions about delivery area and pricing:
(585) 202-9829 or info@[RapidEx.us](mailto:info@RapidEx.us)

Questions about billing:
(585) 202-9263 or billing@[RapidEx.us](mailto:billing@RapidEx.us)

Technical questions about transport capabilities:
(585) 202-9829 or operations@[RapidEx.us](mailto:operations@RapidEx.us)

Career opportunities at Rapid Express:
careers@[RapidEx.us](mailto:careers@RapidEx.us)

General information:
Phone: (585) 546-FAST
Fax: (585) 340-6954

Rapid Express Transport
PO Box 60888
Rochester, NY 14606

Email: info@[RapidEx.us](mailto:info@RapidEx.us)

Visit us at www.RapidEx.us



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